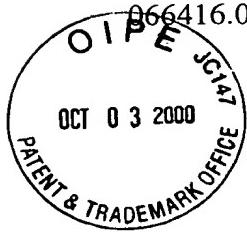


Receipt

ATTORNEY DOCKET NUMBER
066416.0103



PATENT
09/547,627

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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application of: Daniel N. Duncan, et al.
Serial No.: 09/547,627
Filing Date: April 12, 2000
Title: METHOD AND SYSTEM FOR SCHEDULING
INBOUND INQUIRIES

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Errors have been noted on the attached copy of the Official Filing Receipt received from the U.S. Patent and Trademark Office in the above-identified patent application.

There is an error with respect to the following data, which is:

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1. Applicant's name

2. Applicant's address

ATTORNEY DOCKET NUMBER
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PATENT
09/547,627

2

3. Title

4. Continuing Data

Respectfully submitted this 28th day of September, 2000.

BAKER BOTTS L.L.P.
Attorneys for Applicants



Robert W. Holland
Reg. No. 40,020

2001 Ross Avenue
Dallas, Texas 75201-2980
(512)322.2693
(jdv)



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APPLICATION NUMBER	FILING DATE	GRP ART UNIT	FIL FEE REC'D	ATTY.DOCKET.NO	DRAWINGS	TOT CLAIMS	IND CLAIMS
09/547,627	04/12/2000	2743	758	066416.0103	2	50	5

Robert W Holland
Baker Botts LLP
2001 Ross Avenue
Dallas, TX 75201-2980

FILING RECEIPT



OC000000005412339

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Receipt is acknowledged of this nonprovisional Patent Application. It will be considered in its order and you will be notified as to the results of the examination. Be sure to provide the U.S. APPLICATION NUMBER, FILING DATE, NAME OF APPLICANT, and TITLE OF INVENTION when inquiring about this application. Fees transmitted by check or draft are subject to collection. Please verify the accuracy of the data presented on this receipt. If an error is noted on this Filing Receipt, please write to the Office of Initial Patent Examination's Customer Service Center. Please provide a copy of this Filing Receipt with the changes noted thereon. If you received a "Notice to File Missing Parts" for this application, please submit any corrections to this Filing Receipt with your reply to the Notice. When the PTO processes the reply to the Notice, the PTO will generate another Filing Receipt incorporating the requested corrections (if appropriate).

Applicant(s) N.

Daniel H. Duncan, Austin, TX ;
Alexander N. Svoronos, Austin, TX ;
Thomas J. Miller, Westfield, NJ ;

Continuing Data as Claimed by Applicant

Foreign Applications

If Required, Foreign Filing License Granted 07/06/2000

** SMALL ENTITY **

Title

Method and system for scheduling inbound inquiries

Preliminary Class

379

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Bib Data Sheet

FILE COPY

SERIAL NUMBER 09/547,627	FILING DATE 04/12/2000 RULE -	CLASS 379	GROUP ART UNIT 2743	ATTORNEY DOCKET NO. 066416.0103
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APPLICANTS

Daniel N. Duncan, Austin, TX ;
 Alexander N. Svoronos, Austin, TX ;
 Thomas J. Miller, Westfield, NJ ;

**** CONTINUING DATA** ********* FOREIGN APPLICATIONS** *******IF REQUIRED, FOREIGN FILING LICENSE
GRANTED ** 07/06/2000****** SMALL ENTITY ****

Foreign Priority claimed	<input type="checkbox"/> yes <input checked="" type="checkbox"/> no	STATE OR COUNTRY TX	SHEETS DRAWING 2	TOTAL CLAIMS 50	INDEPENDENT CLAIMS 5
35 USC 119 (a-d) conditions met	<input type="checkbox"/> yes <input checked="" type="checkbox"/> no <input type="checkbox"/> Met after Allowance				
Verified and Acknowledged	Examiner's Signature	Initials			

ADDRESS

Robert W Holland
 Baker Botts LLP
 2001 Ross Avenue
 Dallas , TX 75201-2980

TITLE

Method and system for scheduling inbound inquiries

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		<input type="checkbox"/> 1.18 Fees (Issue)
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